

## chapter 1 complete the statement

### Completion

Complete each statement.

1. In grocery and retail stores, a(n) \_\_\_\_\_ system speeds up service by reading the universal product codes (UPCs) on items in a shopping cart.
2. Computer \_\_\_\_\_ means having a basic knowledge of hardware and software, the Internet, and collaboration tools and technologies.
3. A(n) \_\_\_\_\_ is an organized integration of hardware and software technologies, data processes, and human elements designed to produce timely, integrated, relevant, accurate, and useful information for decision making purposes.
4. In a management information system, the application or organization determines the type of \_\_\_\_\_ used.
5. The \_\_\_\_\_ component of an information system is considered the input to the system.
6. A(n) \_\_\_\_\_ is the heart of an information system.
7. The purpose of an information system's \_\_\_\_\_ component is generating the most useful type of information for making decisions.
8. The ultimate goal of a(n) \_\_\_\_\_ is to generate business intelligence (BI).
9. The Internet is an example of an information \_\_\_\_\_.
10. A(n) \_\_\_\_\_ is designed to reduce the cost of transportation materials while maintaining safe and reliable delivery.
11. The goal of a financial information system (FIS) is to provide information to financial executives in a(n) \_\_\_\_\_ manner.
12. The Five Forces Model was created by \_\_\_\_\_.
13. The top information systems job belongs to either the chief technology officer (CTO) or the \_\_\_\_\_.
14. Part of the \_\_\_\_\_'s job is to provide network and cybersecurity.
15. In the future, the development in \_\_\_\_\_ language processing should make information systems easier to use.

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**Answer Section**

**COMPLETION**

1. ANS:  
point-of-sale (POS)  
point-of-sale  
POS  
  
PTS: 1                    REF: 3
2. ANS: literacy  
  
PTS: 1                    REF: 6
3. ANS:  
management information system (MIS)  
management information system  
MIS  
  
PTS: 1                    REF: 7
4. ANS: software  
  
PTS: 1                    REF: 7
5. ANS: data  
  
PTS: 1                    REF: 8
6. ANS: database  
  
PTS: 1                    REF: 8
7. ANS: process  
  
PTS: 1                    REF: 9
8. ANS: information system  
  
PTS: 1                    REF: 9
9. ANS: technology  
  
PTS: 1                    REF: 10 | 11
10. ANS:  
logistics information system (LIS)  
logistics information system  
LIS  
  
PTS: 1                    REF: 12
11. ANS: timely  
  
PTS: 1                    REF: 12
12. ANS:

Michael Porter  
Porter

PTS: 1                    REF: 14

13. ANS:  
chief information officer (CIO)  
chief information officer  
CIO

PTS: 1                    REF: 15

14. ANS: network administrator

PTS: 1                    REF: 16

15. ANS: natural

PTS: 1                    REF: 17