PUB1507

May/June 2016

PUBLIC INFORMATION SERVICES I

| Duration | 2 Hours | 100 Marks |

EXAMINERS
FIRST   MRS MM MASHAMAITE
SECOND   PROF WN WEBB

Closed book examination

This examination question paper remains the property of the University of South Africa and may not be removed from the examination venue

This examination question paper consists of 2 pages

Instructions:

Answer any four (4) of the following five (5) questions

Write neatly and legible

[TURN OVER]

Question 1

1 1 Define "public information services" (5)
1 2 Discuss the legislative framework for public information services in South Africa (20)

[25]

Question 2

2 1 List five (5) aims of the Government Communication and Information System (GCIS) (5)
2 2 List five (5) objectives of the GCIS (5)
2 3 Describe the South African and non-South African public sectors as sources of public
information (15)

[25]

Question 3

3 1 Describe the concept "search engines" and provide suitable examples (5)
3 2 Describe the concept "website" (5)
3 3 Explain what the purpose of the South African Government Information Website is (15)

[25]

Question 4

4 1 With the use of a diagram, illustrate government institutions as users and disseminators
of data and information (10)
4 2 Write short notes on "decision making" (15)

[25]

Question 5

5 1 Define "operations information systems" (2)
5 2 Define "management information systems" (2)
5 3 Briefly discuss the establishment of the State Information Technology Agency (SITA) (5)
5 4 Operations information systems consist of secondary information systems Shortly
describe these systems (6)
5 5 Describe five (5) factors that should be taken into consideration when formatting
information for dissemination (10)

[25]
TOTAL: [100]