

PUB1507

October/November 2017

PUBLIC INFORMATION SERVICES I

Duration 2 Hours

100 Marks

EXAMINERS .

FIRST

SECOND

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PROF EJ NEALER

Closed book examination.

This examination question paper remains the property of the University of South Africa and may not be removed from the examination venue.

This examination question paper consists of two pages

Instructions.

Answer any **FOUR (4)** of the following **FIVE (5)** questions

Write neatly and legible

[TURN OVER]

QUESTION 1

Define and discuss the concept of "Public Information Services" **[25]**

QUESTION 2

2 1 With the use of a diagram, explain government institutions as users and disseminators of data and information (10)

2 2 Write short notes on "decision making" (15)
[25]

QUESTION 3

3 1 Write short notes on what "information" is (5)

3 2 The infrastructure through which information flows consists of three identifiable sectors Describe the public sector as one of these sectors (10)

3 3 Briefly discuss the management of data and information (10)
[25]

QUESTION 4

Explain the importance of quality information to the following groups

4 1 Politicians and political office-bearers (12)

4 2 Other institutions and the public (13)
[25]

QUESTION 5

5 1 Describe the concept "search engines" and provide suitable examples (5)

5 2 Describe the concept "website" (5)

5 3 Explain what the purpose of the South African Government Information Website is (15)
[25]

TOTAL: [100]