

PUB1507

May/June 2017

PUBLIC INFORMATION SERVICES I

Duration 2 Hours

100 Marks

EXAMINERS
FIRST
SECOND

MRS MM MASHAMAITE
PROF EJ NEALER

Closed book examination

This examination question paper remains the property of the University of South Africa and may not be removed from the examination venue

This examination question paper consists of 2 pages

Instructions:

Answer any four (4) of the following five (5) questions

Write neatly and legible

[TURN OVER]

Question 1

- | | | |
|-----|---|-------------|
| 1 1 | Define "public information services" | (5) |
| 1 2 | Discuss the legislative framework for public information services in South Africa | (20) |
| | | [25] |

Question 2

- | | | |
|-------|---|-------------|
| 2 1 | Distinguish between data and information and illustrate with examples | (10) |
| 2 2 | Define the following concepts | |
| 2 2 1 | Data | (3) |
| 2 2 2 | Information | (3) |
| 2 2 3 | Knowledge | (3) |
| 2 2 4 | Decision making | (3) |
| 2 2 5 | Communication | (3) |
| | | [25] |

Question 3

- | | | |
|-----|--|-------------|
| 3 1 | Define and describe Management Information Systems | (10) |
| 3 2 | Define and describe Operations Information Systems | (15) |
| | | [25] |

Question 4

- | | | |
|-----|---|-------------|
| 4 1 | Discuss the aspects of language usage in formatting reports | (10) |
| 4 2 | Describe the factors to consider by people who format information for dissemination | (15) |
| | | [25] |

Question 5

- | | | |
|-----|--|-------------|
| 5 1 | Describe the establishment of the State Information Technology Agency (SITA) | (7) |
| 5 2 | Describe eight (8) functions of the SITA and the services it provides to the public sector | (8) |
| 5 3 | Write short notes on what e-government entails | (10) |
| | | [25] |

TOTAL: [100]