

# **Tutorial letter 201/2/2018**

**PROTECTION SERVICES**

**PUB2602**

**Semester 2**

**DEPARTMENT OF PUBLIC ADMINISTRATION  
AND MANAGEMENT**

**IMPORTANT INFORMATION:**

This tutorial letter contains important information  
about your module.

Dear Student,

Congratulations on having come this far with your studies. We trust that you have commenced with your preparation for the examination. The purpose of this tutorial letter is to:

- provide feedback on the assignments that you should have submitted during the course of the semester; and
- provide an indication of the format of the examination paper.

## **1 GENERAL COMMENTS**

Thank you for the assignments that we received from you during the course of the semester. We appreciate your interest in the module and trust that the contents and presentation thereof met with your expectations.

The answers to the assignments are provided at item 4 of this tutorial letter.

### **1.1 Tutorial letter PUB2602/101**

When you registered for this module, an important tutorial letter (PUB2602/101/3/2018) was issued to you. The purpose of this tutorial letter is, among other things, to assist you with the completion of your assignments. It contains general guidelines as well as important information with regard to your assignment due dates and was issued to you in order to help you to complete the assignments successfully.

## **2 EXAMINATION TIPS**

We would like to draw your attention to your preparation for the October/November 2018 examination and we offer the following tips:

### **Examination writing tip 1: Read and understand the instructions**

ALWAYS read the instructions carefully. Many students do not take the time to do this and then discover that they did the examination incorrectly. Are you required to select a certain number of questions to answer, or do you have to answer all of them?

### **Examination writing tip 2: Preview the examination and budget your time accordingly**

Note the number of questions and how many marks each is worth. Quickly reading over the questions will assist in activating your memory. Decide which questions will be easier to do and which ones will take longer and budget your time accordingly. Allocate time to review the examination and make corrections. If you think of something while you are previewing the examination, write it down immediately.

### **Examination writing tip 3: Tackle each question systematically**

Read each question carefully, and underline key words. Is it a one-part or two-part question? What are you being asked to do? Identify what you have and what you need. Decide how you plan to get to the answer and make a few notes on the steps you will take. This will provide you with some guidelines – and the person marking the examination with an idea of how you attempted to answer the question. This will also assist you with finding and correcting mistakes.

**Examination writing tip 4: Write something down for every question**

If all you can do is to provide a definition, then do so. Write down anything you know that is related to the question, especially if you do not know the answer. Do not leave a question unanswered. Try to answer it.

**Examination writing tip 5: If you “draw a blank”**

First, do not panic and allow anxiety to take control of how you are going to do on the examination. Ask yourself, “What do I need to know to answer this question?” and start writing down your thoughts. Avoid negative self-talk – focus on the task instead of on yourself.

**Examination writing tip 6: Review and make corrections**

Take the time to go over the examination and check your answers. Do not change anything unless you are 100% sure it is correct.

**Examination writing tip 7: Remain in the venue**

Do not leave the venue until the examination invigilators throw you out! Sometimes, it takes a little more time for information in your memory to “surface”, so use all the time you are given.

**3 EXAMINATION PAPER**

A few guidelines regarding the October/November 2018 examination appear in the following paragraphs.

**3.1 Preparing for the examination**

The revision questions which appear at the end of each study unit are examples of the type of questions which could be posed in the examination. This should give you an indication of what is required. You should, however, not restrict your preparation to these questions.

For your convenience, the *Official Study Material* folder on myUnisa contains copies of previous examination papers.

**3.2 Format of the examination paper**

Please note that the questions in the examination paper will not include multiple-choice questions. The examination paper is worth a total of **100 marks**. **The examination paper consists of four (4) essay-type questions**. Each question counts 25 marks, BUT may be subdivided, for example, 15 marks + 10 marks = 25 marks.

The duration of the examination is **2 hours**.

**3.3 Possible examination questions**

To assist you further in your preparation for the coming examination we are providing a number of typical questions.

Please bear in mind that this is not intended to be an exhaustive list, but the questions only serve as examples of possible examination questions:

- 1 Critically analyse the White Paper on Safety and Security that was published on 3 March 2015, in terms of:
  - (a) The role of local government.
  - (b) Community Safety Forums Policy.
  - (c) Community participation in safety.
  
- 2 List any ten (10) characteristics of the 1950s that describe the environment of protection services of the modern era.
  
- 3 Evaluate any five (5) events or circumstances that influence the need for protection service in the postmodern era.
  
- 4 Critically analyse the protection services that are provided by the North Atlantic Treaty Organisation (NATO) as a government institution at regional level.
  
- 5 Explain the nature and scope of the protection services that could be delivered by the Southern African Development Community (SADC) at regional level. It is expected of you also describe the main objectives of the SADC.
  
- 6 Stress is a phenomenon experienced amongst officials who provide protection services. Considering the serious consequences of stress for the efficient delivery of services, it is important to determine the causes of stress. Comprehensively describe the following causes of stress:
  - (a) Unique nature of the service.
  - (b) Criticism from outside the institution.
  - (c) Supervision.
  
- 7 Stress is often denied when it comes to dealing with disasters. Critically analyse any five (5) circumstances/aspects to which the denial of stress in dealing with disasters may be attributed to.
  
- 8 Evaluate the reasons that historically lead to the provision of protection services by the government.
  
- 9 The philosophical grounds for the provision of protection services by the government may be traced back to the social contract. Critically analyse this statement by referring to the arguments of Thomas Hobbes, John Locke and Jean-Jacques Rousseau.

### 3.4 Relevant sections of the study guide for examination purposes

You have to study the study guide in its entirety.

### 3.5 Examination paper May/June 2018

Attached please find the May/June 2018 examination paper that serves as an example of the types of questions that may be asked.

## 4 COMMENTS ON ASSIGNMENTS

One compulsory multiple-choice questions (MCQs) assignment and one compulsory essay-type assignment were set for this module.

### 4.1 Assignment 01 (compulsory): Multiple-choice questions

Assignment 01 consisted of twenty (20) questions with multiple-choice answers out of which you had to choose the correct answer.

The correct options are indicated below in brackets ( ):

QUESTION NUMBER	CORRECT OPTION
1	(4)
2	(3)
3	(2)
4	(1)
5	(4)
6	(1)
7	(1)
8	(2)
9	(3)
10	(2)
11	(4)
12	(1)
13	(3)
14	(2)
15	(3)
16	(1)
17	(3)
18	(4)
19	(2)
20	(4)

Because all the questions were derived from the study guide, we hope that you were able to easily find the answers and were able to obtain good marks.

## 4.2 Assignment 02 (compulsory): Essay-type

Assignment 02 consisted of one (1) essay-type question. As the purpose of the assignment was to prepare you to answer typical examination questions, you were not required to include a title page, table of contents, introduction, headings, conclusion or a list of sources when answering the essay-type assignment question.

### MEMORANDUM FOR ASSIGNMENT 02

Reference to the relevant section(s) in the study guide follows below:

QUESTION	REFERENCE
Analyse the nature and scope of the following services and provide examples of factors that influence such services: <ul style="list-style-type: none"><li>• Fire fighting services</li><li>• Ambulance services.</li></ul>	Learning Unit 8: Section 8.6 Section 8.7

Local government provides a number of services to protect the community. Some of these services, including crime prevention, take place in collaboration with other government institutions. Local governments provide certain services as explained in schedule 4 of the Constitution. One area of specific interest in protecting the community is the provision of firefighting services.

In your answer, you were expected to elaborate on the services of the fire department. With regard to ambulance services, you were expected to describe typical functions of ambulance services.

## 5 CONCLUDING REMARKS ON THE EXAMINATION

The activities and self-assessment questions included in the study material are important because they facilitate your understanding of the work. The student who understands the work should pass easily in the examination. It is, therefore, very important that you ensure that you understand the different themes and learning units so that you can comprehend the so-called "bigger picture."

Do not hesitate to contact your lecturers if you experience problems with the content of this tutorial letter or any aspect of the module.

We wish you the best with the rest of the semester and trust that you will be successful in the examination.

**DR C ALERS**  
**MODULE LEADER**

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**PUB2602**

May/June 2018

**Protection Services**

Duration : 2 Hours

100 Marks

**EXAMINERS :**

FIRST :

MS C ALERS

SECOND :

PROF SB KAHN

**Closed book examination.****This examination question paper remains the property of the University of South Africa and may not be removed from the examination venue.****ANSWER ALL FOUR (4) QUESTIONS.****QUESTION 1**

Describe the following factors that influence the need for protection service in the postmodern era:

- 1.1 Urbanisation. (10)
  - 1.2 Technology. (10)
  - 1.3 Ageing population. (5)
- [25]**

**QUESTION 2**

- 2.1 The criminal justice system is an institution in the national sphere of government that provides protection services. List the four (4) components of the criminal justice system and give a detailed description of each component's services. (8)
  - 2.2 Write a paragraph on the protection services provided by the North Atlantic Treaty Organisation (NATO) as a government organisation at regional level. (10)
  - 2.3 Critically analyse the seven (7) objectives of the Southern African Development Community (SADC). (7)
- [25]**



**QUESTION 3**

- 3.1 Describe the concept “disaster management”. (5)
- 3.2 Analyse the following factors that influence the success of disaster management:
- (a) Communication in disaster management. (10)
  - (b) Information in disaster management. (10)
- [25]**

**QUESTION 4**

- 4.1 Write an essay on the causes of corruption as well as the control of corruption among police officials. (15)
- 4.2 Describe the measures used for the privatisation of the police service in Britain. (10)
- [25]**

**TOTAL: [100]**