Tutorial Letter 101/3/2018

Legal Aspects of Electronic Commerce

LML4810

2018

Mercantile Law Department

IMPORTANT INFORMATION

Please register on myUnisa, activate your myLife e-mail addresses and make sure that you have regular access to the myUnisa module website, LML4810-2018-S1 for semester 01; LML4810-2018-S2 for semester 02

Note: This is an online module and therefore it is available on myUnisa. However, in order to support you in your learning process, you will also receive some study material in printed format.

BARCODE

Define tomorrow.

UNISA | university of south africa

CONTENTS

1   INTRODUCTION

Dear Student

Welcome to LML4810.

We are pleased to welcome you to this module and hope that you will find it both interesting and rewarding. We will do our best to make your study of this module successful. You will be well on your way to success if you start studying early in the semester and resolve to do the assignment(s) properly. This course is now being offered fully online as from January 2013. All the resources will be on myUnisa (official study material and additional resources). We will use myUnisa as the only way of communicating with you about teaching, learning and assessment. You will only receive some study material in printed format.

This tutorial letter contains important information about the scheme of work, resources and assessment plan for this module. We urge you to read it carefully and to keep it at hand when working through the study material, preparing the assignment(s), preparing for the examination and addressing questions to your lecturers.

Please read Tutorial Letter 301 in combination with this tutorial letter as it gives you an idea of generally important information when studying at a distance and within a particular College.

On myUnisa's discussion forum you will find the assignments and assessment criteria as well as instructions on the preparation and submission of the assignments. MyUnisa also provides all the information you need with regard to the prescribed study material and other resources and how to obtain them. Please study this information carefully and make sure that you obtain the prescribed material as soon as possible.

We have also included certain general and administrative information about this module. Please study this section of the tutorial letter carefully.

Because this is a fully online module it is compulsory for you to register on myUnisa. This tool will enable you to communicate with other students and lecturers, submit assignments, access resources and download study material. You will also need to use myUnisa to study and complete the learning activities for this course. Right from the start we would like to point out that **you must have reliable Internet access, be visible on myUnisa** website LML4810-18-S1 or LML4810-18-S2 **at least twice a week so that you don't miss urgent information**.

1.1   Getting started

Owing to the nature of this module, you can read about the module and find your study material online. Go to the website at https://my.unisa.ac.za and log in using your student number and password. You will see LML4810-18-S1 or LML4810-18-S2 in the row of modules displayed in the orange blocks at the top of the webpage. Select the **more** tab if you cannot find the module you require in the orange blocks. Then click on the module you want to open.

You will receive this tutorial letter and a printed copy of the online and some study material for your module. While the printed material may appear different from the online study material, it is the same, as it has been copied from the myUnisa website.

2   OVERVIEW OF LML4810

2.1   Purpose

As a student enrolled for this module, you will learn about the legal aspects of electronic commerce this semester and, more particularly, the implications of electronic commerce on the following aspects:

Internet contracts; consumer protection (selected aspects); intellectual property (copyright law, trademarks and domain name); and tax law. This will not be your first encounter with such topics since you already have a basic understanding of copyright law, the law of trademarks, tax law and the general principles of the law of contracts. Nevertheless, in this module you will become acquainted with the complex legal problems that surround electronic commerce. You will be given the opportunity to acquire skills and knowledge which, we believe, will be indispensable to you as a future legal practitioner. All this will be on an online platform.

Not many years ago, "Internet law", or "cyberlaw", was a relatively unknown and virtually non-existent branch of the law. Today, owing in no small measure to the convergence of technologies, electronic commerce has acquired a unique importance, not only for the lawyer but also for the lay person. More than ever before, society has been made aware of the need to provide a coherent legal framework to deal with the rapid integration of the Internet and other telecommunications-based activities into nearly every sphere of business. For these reasons, you will find a study of legal aspects of electronic commerce most rewarding, both from an academic and from a practical point of view.

The module is preceded by a brief discussion of the Internet. We will introduce you to the physical features of the Internet, as well as the services provided by the Internet. The various Internet role players will also be discussed, as well as the legal regime applicable to the Internet in South Africa. It is important that you make a thorough study of this part of the work, since a proper understanding of the underlying features of the Internet and the interrelationships of the various role players is essential for an understanding of legal aspects of e-commerce.

Bear in mind that here you are concerned with an advanced study of the law of e-commerce, which will require a **fair measure of independent research** from you. You will be able to rely solely on the material provided. But it is also essential to supplement these by having recourse to other sources by visiting the various websites to which we will refer you. **Access to the Internet is a requirement for students taking this module.** We have established a forum to deal with the subject matter of this module and new developments will also be discussed on the *my*Unisa site.

2.2   Outcomes

For this module, you will have to master several outcomes. After studying this module, you should be able to use your knowledge of the legal aspects of electronic commerce in order to analyse and evaluate problem situations, to identify relevant legal issues, to apply the relevant legal principles to those issues and to suggest solutions and provide responsible advice.

3   LECTURER(S) AND CONTACT DETAILS

3.1   Lecturer(s)

The primary lecturer for this module is:

Prof Eddie Hurter
Department: Mercantile Law
Telephone: +27 12 429 8487
E-mail: hurtee1@unisa.ac.za

All queries that are not of a purely administrative nature **but** are **about the content of this module** should be directed to the lecturer(s). Please have your study material with you when you contact us. Your lecturers will interact with you on myUnisa and via e-mail.

3.2   Department of Mercantile Law

Prof Mpfari Budeli-Nemakonde
Telephone: +27 12 429 8460
E-mail: budelm@unisa.ac.za

3.3 University

To contact the University follow the instructions in the brochure **Study @ Unisa**. Remember to have your student number available whenever you contact the University. Whenever you write to a lecturer, please include your student number to enable the lecturer to help you more effectively.

4 HOW TO STUDY ONLINE

4.1 What does it mean to study fully online?

Studying fully online differs completely from studying some of your other modules at Unisa.
- *All your study material and learning activities for online modules are designed to be delivered online on myUnisa.* Although we give you printed copies (of tutorial material) to support your studies, the module is designed to be delivered online.
- *All of your assignments must be submitted online.* This means that you do all your activities and submit all your assignments on myUnisa. In other words, you may **NOT** post your assignments to Unisa using the South African Post Office.
- *All of the communication between you and the University happens online.* Lecturers will communicate to you by e-mail, and using the **Announcements,** and **Discussion Forum** tools. You can also use all of these ways to ask questions and contact your lecturers.

4.2 The myUnisa tools you will use

All of the information about myUnisa tools is located under **Unit 0** on the myUnisa website for this module. However, we thought it was important to highlight the tools that will be used for your formal assignments.

In this module, there are different types of assessment using different myUnisa tools:
- **Discussions:** This is the forum where online discussions take place and where you can share your ideas and insights with other students. Discussion forums are also used for a number of activities including: assignments; welcome and expectations; feedback on studying the course and preparation for examination. The lecturer will create a forum for a specific activity. For assignments to be submitted the lecture for the site needs to create a forum with a topic, for example **Assignment 01** under **Discussions**. When you click on a particular **Discussion forum,** the contents of that forum will appear. You can then click on **Reply** and a message box will be displayed in which you will interact with other students. Scroll down to **Publish** to finalise/submit your comment or input. Never create a new topic by yourself unless the lecturer requests you to do so. Again, do the activity as a reply under the topic created by the lecturer and not as a separate topic. Under **Discussions**, several other discussion forums are available where you can share ideas and post your opinions online.
- **Assignments:** The assignments that are not done under **Discussions** are called written assignments. You have to type these assignments in a Word document and submit them online in the same way as you will submit all the other assignments online. The assignments will be routed to your lecturer who will mark them. These written assignments must be submitted as Word of PDF documents using the online **Assignments** tool on myUnisa.

5 RESOURCES

5.1 Joining myUnisa

If you have access to a computer that is linked to the Internet, you can quickly access resources and information at the University. The myUnisa learning management system is the University's online campus that will help you communicate with your lecturers, with other students and with the administrative departments at Unisa – all through the computer and the Internet.

You can start at the main Unisa website at http://www.unisa.ac.za and then click on the myUnisa orange block. This will take you to the myUnisa website. Click on the **Claim UNISA Login** on the right-hand side of the screen on the myUnisa website. You will then be prompted to give your student number in order to claim your initial myUnisa details as well as your myLife e-mail login details. For more information on myUnisa, consult the brochure *Study @ Unisa*, which you received with your study material.

5.2   Other resources – printed support material

Because we want you to be successful in this online module, we also provide you with some of the tutorial material in printed format. This will allow you to read the tutorial material even if you are not online, and also help you locate prescribed material on myUnisa. The printed study material will be sent to you at the beginning of the semester, but you do not have to wait for it before you start studying – you can go online as soon as you have registered and find all your study material there. The tutorial material we will send you is an **offline** copy of the formal content for the online module. Having an offline copy will enable you to study for this module WITHOUT having to use the Internet or to go to an Internet café. It will save you time and money, and you will be able to read and re-read the material and start doing the activities.

It is very important that you log in to myUnisa regularly. We recommend that you log in at least **twice a week or every 10 days** to do the following:
- **Check for new announcements.** You can also set your myLife e-mail account to receive the announcement e-mails on your cell-phone.
- **Do the Discussion forum activities.** When you do the activities we want you to share your findings with the other students in your module. You can read the instructions and even prepare your submissions offline, but you will need to go online to post your messages.

We hope that by giving you extra ways to study the material and practise all of the activities, this system will help you succeed in the online module. To get the most out of the online course you **MUST** go online as noted above. Remember, the printed support material is back-up material for everything that is found online on myUnisa. It does not contain any extra information. **In other words, do NOT wait for the printed support material to arrive before you start studying.**

5.3   Library services and resource information

For brief information, go to www.unisa.ac.za/brochures/studies
For detailed information, go to the Unisa website at http://www.unisa.ac.za/ and click on **Library**.
For research support and services of personal librarians, go to http://www.unisa.ac.za/Default.asp?Cmd=ViewContent&ContentID=7102.

The Library has compiled numerous library guides:
- finding recommended reading in the print collection and e-reserves – http://libguides.unisa.ac.za/request/undergrad
- requesting material – http://libguides.unisa.ac.za/request/request
- postgraduate information services – http://libguides.unisa.ac.za/request/postgrad
- finding, obtaining and using library resources and tools to assist in research – http://libguides.unisa.ac.za/Research_Skills
- contacting the Library/finding us on social media/frequently asked questions – http://libguides.unisa.ac.za/ask

6. MODULE RELATED RESOURCES

The tutorial material for LML 4810 consists of the following:

(a) Prescribed cases;

(b) Prescribed journal articles;
(c) Prescribed extract from books; and
(d) Prescribed legislation.

These resources can be accessed from myUnisa website LML4810 18 S1 for first semester and LML4810 18 S2 for second semester under the additional resources tool.

6.1 Prescribed books

There are no prescribed textbooks for this module. This means that you do not have to buy any additional books for LML4810. However, some extract from book(s) are provided below.

6.2 Recommended books

There are no recommended textbooks for this module.

6.3 Electronic Reserves (e-Reserves)

There are no e-reserves for this module.

6.4 Resources under additional resources on myUnisa

PRESCRIBED STUDY MATERIAL

(a) Journal articles

Gutuza T "Tax and e-commerce: where is the source" (2010) 127 2 *SALJ* 328-338 **[10]**

Hamann and Papadopoulos "Direct Marketing and Spam via Electronic Communications: An Analysis of the Regulatory Framework in South Africa" (2014) 47 1 *De Jure* 42-62 **[20]**

Hurter "Not the Lesser Evil: Amending the Regulations for the Resolution of Domain Name Disputes in the '.za' Domain Combat Reverse Domain Name Hijacking" (2012) 24 4 *SA Merc LJ* 416-423 **[7]**

Hurter and Pistorius "The New .Africa Top Level Domain: An African initiative in ensuring Africa's rightful place on the Global Network" (2014) 17 3 *PER/PELJ* 1071-1108 **[37]**

Marx and O'Brien "To regulate or to over-regulate Internet Service Provider Liability: The Industry Representative Body in terms of the ECT Act and Regulation" (2011) 32 3 *Obiter* 537-556 **[18]**

Mupangavanhu "Electronic signatures and non-variation clauses in the modern digital world: the case for South Africa" (2016) 133 *SALJ* 853-873 **[20]**

Naude and Papadopoulus "Data protection in South Africa: The Protection of Personal Information Act 4 of 2013 in light of recent international developments" (2016) 1 79 *THRHR* 51-68 **[17]**

Oguttu and Tladi "E-Commerce: A Critique on the Determination of a "Permanent Establishment" for income Tax Purposes from a South African Perspective" (2009) 20 1 *Stell LR* 74-96 **[22]**

Papadopoulus "Short Message Services and e-Contracting: Jafta v Ezemvelo KZN Wildlife [2008] 10 BLLR 954 (LC) (2010) 31 1 *Obiter* 188-200 **[12]**

Papadopoulus "Are we about to cure the scourge of spam? A commentary on current proposed South African Legislative Intervention" (2012) 75 *THRHR* 223-240 **[17]**

Pistorius "Click-Wrap and Web-Wrap Agreements" (2004) 16 4 *SA Merc LJ* 568-576 **[9]**

Pistorius and Tladi "The Hall of Shame: Double Standards for Spam" (2014) 26 3 *SA Merc LJ* 688-705 **[17]**

Stoop "SMS and Email Contracts: Jafta v Ezemvelo KZN Wildlife" (2009) 21 1 *SA Merc LJ* 110-125 **[15]**

Swales "The regulation of electronic signatures: time for review and amendment" (2015) 132 1 *SALJ* 257-270 **[13]**

Swales L "Protection of personal information: South Africa's answer to the global phenomenon in the context of unsolicited electronic messages (spam)" (2016) 28 1 *SA Merc LJ* 49-84 **[35]**

Tladi "The Regulation of Unsolicited Commercial Communications (SPAM): Is the Opt-Out Mechanism Effective?" (2008) 125 1 *SALJ* 178-192 **[14]**

Tuba "The regulation of electronic money institutions in the SADC region: Some lessons from the EU" *PER/PELJ* (2014) 17 6 2269-2312 **[43]**

(b) Cases

Allstates Global Karate Do Inc d/b/a World Seido Karate Organisation v Saids Karate 2009 DomainDisputes.co.za **APZA2009-0030 [34]**

Jafta v Ezemvelo Kzn Wildlife [2008] 10 BLLR 954 (LC) **[26]**

Ketler Investments CC t/a Ketler Presentations v Internet Service Provider's Association South African [2014] 1 ALL SA 566 (GSJ) **[16]**

Moneyweb (Pty) Ltd v Media 24 Limited and Another [2016] 3 ALL SA 193 (GJ); 2016 (4) SA 591 (GJ)

Mxit Lyfestyle (Pty) Ltd v Andre Steyn 2008 DomainDisputes.co.za ZA2008-00020 **[19]**

Spring Forest Trading v Wilberry (Pty) Ltd t/a Ecowash Combined Motor Holdings Limited (725/13) [2014] ZASCA 178; 2015 (2) SA 118 (SCA) **[14]**

Telkom SA Ltd & TDS Directory Operations (Pty) Ltd v The Internet Corporation 2007 DomainDisputes.co.za (Appeal) APZA2007-0005 **[17]**

Uponor Innovation AB & Uponor GmbH v Pieter Pretorius 2010 DomainDisputes.co.za ZA2010-0042 **[11]**

(c) Extracts from book(s)

Buys "Towards an electronic commerce policy for South Africa" *Cyberlaw: The Law of the Internet @ SA* (1 ed. Buys (2000)) 97-112 **[15]**

Classen "Income tax and e-commerce" in *Cyberlaw @ SA III: The Law of the Internet* (3rd ed. Papadopoulos and Snail eds. (2012)) 95-109 **[14]**

Eiselen "e-Commerce" in *Information and Communications Technology Law* (2 ed. Dana van der Merwe (2016)) 149-181; and 195-220 **[57]**

Gereda "The Electronic Communications and Transactions Act" in Thornton *et al Telecommunications Law in South Africa* (2006) 262-295 **[32]**

Papadopoulos "An introduction to Cyberlaw" in *Cyberlaw @ SA III: The Law of the Internet* (3rd ed. Papadopoulus and Snail eds. (2012)) at 1-8 **[8]**

Papadopoulos "Online consumer protection" in *Cyberlaw @ SA III: The Law of the Internet* (3rd ed. Papadopoulus and Snail eds. (2012)) 63-93 **[30]**

Pistorius "Copyright Law and IT" in *Information and Communications Technology Law* (2 ed. Dana van der Merwe (2016)) 267-270; 292-362 **[74]**

Pistorius "Domain Names and Infringement of Trade Marks on the Internet" in *Information and Communications Technology Law* (2 ed. Dana van der Merwe (2016)) 221-265 **[44]**

(d) Legislation and legal instruments

NB: Students need to study legislation and international instruments only as it appears in the prescribed material above and learning units as contained in tutorial letter 102/3/2018. In this course, extensive reference is made to legislative instruments (as noted above), and it is **strongly recommended** that students should at least have ready access to the legislation below:

✓ **International Instruments**
(i)   UNCITRAL Model Law on e-Commerce with guide to enactment (1996); and
(ii)   UNCITRAL Model Law on Electronic signatures with Guide to enactment (2001).

✓ **Regional instruments**
(i)   African Union (AU) Convention on Cybersecurity and Personal Data Protection (adopted on 27 June 2014);
(ii)   COMESA Model Law on Electronic Transactions (2010); and
(iii) SADC Model Law on Electronic Transactions and Electronic Commerce (2012).

✓ **South African Legislation and other documents**
(i)   Electronic Communications and Transactions Act 25 of 2002;
(ii)   Electronic Communications and Transactions Amendment Bill (2012);
(iii) Electronic Communications and Transactions Act 25 of 2002: Guidelines for Recognition of Industry Representative Bodies of Information System Service Providers (Government Notice 1283 in *Government Gazette* 29474 of 14 December 2006); and
(iv)   Electronic Communications and Transactions Act (25/2002): Alternative Dispute Resolution Regulations Government Notice R. 1166 in Regulation Gazette No. 8587 of 22 November 2006.

It is **COMPULSORY** that you **study** the prescribed articles, cases, extracts books, and the legislation listed above, in conjunction with the study material as highlighted in your learning units. This will help you to gain greater insight into the relevant principles and their application.

Some of the cases included in the abovementioned list are leading ones: others may contain an informative discussion, a succinct statement of principles, or a set of facts which neatly illustrates such principles. We offer you merely a small selection however, **we advise you to read as many additional cases as possible**, not only for the reasons set out above, but also to become adept at swiftly reading through and appraising a case, something which will be of inestimable value to you in practice later on. It is also advisable that you try to read the relevant cases in the law reports as they appear each month, which will enable you to keep abreast of the latest developments in the field of law that you are studying.

RECOMMENDED MATERIAL

(a) Journal articles

Coetzee "The Electronic Communications and Transaction Act 25 of 2002: Facilitating Electronic Commerce" (2004) 3 *Stell LR* 501-521 **[20]**

Collier "e-Mail and SMS Contracts" (2008) 16 1 *Juta Business Law* 20-22 **[3]**

Eiselen S "Fiddling with the ECT ACT: Electronic Signatures" (2014) 17 6 *PER/PELJ* 2805-2820 **[15]**

Jacobs "The Electronic Communications and Transactions Act: Consumer Protection and Internet Contracts" (2004) 16 *SA Merc LJ* 556-567 **[11]**

Oguttu and van der Merwe "Electronic Commerce: Challenging the Income Tax Base" (2005) 17 3 *SA Merc LJ* 305-322 **[17]**

Pistorius "Cyberbusters versus Cybersquatters: Round II in the ZADNA Ring" (2009) 21 5 *SA Merc LJ* 661-679 **[18]**

Snail "South African e-consumer law in the context of the ECT Act (part 1)" (2007) 15 1 *JBL* 40-46 **[6]**

Srivastava and Koekemoer "The legal recognition of electronic signatures in South Africa: A critical overview" 427 (2013) *Afr. J. Int'l & Comp. L* 427-446 **[19]**

(b) Recommended cases

Allstates Global Karate Do Inc d/b/a World Seido Karate Organisation v Saids Karate 2009 DomainDisputes.co.za **ZA2009-0030 [13]**

Automobiles Citroën v Mark Garrod 2008 DomainDisputes.co.za **ZA2008-00014 1-25 [25]**

HomeFront Trading 272 CC v Ian Ward **2007** DomainDisputes.co.za **ZA2007-0008 [18]**

New Media Publishing (Pty) Ltd v Eating Out Web Services CC 2005 (5) SA 388 (CPD) **[22]**

Telkom SA Ltd v Cool Ideas 1920 CC 2007 DomainDisputes.co.za **ZA2007-0003 [21]**

Telkom SA Ltd & TDS Directory Operations (Pty) Ltd v The Internet Corporation 2007 DomainDisputes.co.za **ZA2007-0005 [24]**

(c) Extracts from books

Buys and Rothmann "The Internet: an overview" *Cyberlaw: The Law of the Internet @ SA* (1 ed. Buys) (2000)) 11-36 **[25]**

7 ASSESSMENT

7.1 Assessment plan

Assignments are seen as part of the learning material for this module. As you do the assignments, study the reading texts, consult other resources, discuss the work with fellow students or do research, you are actively engaged in learning. Looking at the assessment criteria and rubric (see tutorial letter 102) given for each assignment will help you to understand what is required of you more clearly.

The first assignment is the only assignment that gives admission to the examination while all the other assignments are compulsory in the sense that they count towards the year mark. We repeat: There are four (4) assignments for semester 1: **namely assignments 01-04**, and four (4) assignments for semester 2: namely **assignments 01-04**. **All assignments for each semester must be submitted**.

The year mark counts **49%** of the final mark, while the examination mark counts **51%**. The 49% year mark will be calculated by taking the marks for assignments (01-04) into consideration.

7.2 General assignment information

7.2.1   Unique assignment numbers

First semester
Assignment 01   805242
Assignment 02   773976
Assignment 03   877425
Assignment 04   791117

Second semester
Assignment 01   872567
Assignment 02   806766
Assignment 03   810308
Assignment 04   771781

7.2.2   Due dates for assignments

ASSIGNMENTS (SEE ASSESSMENT PLAN ON MYUNISA)		
Detailed information on the assignments is posted on myUnisa. In summary you will do five assessments. All assignments are to be submitted on myUnisa.		
Assignment No.	**Description**	**Due date: Semester 1 and 2**
Assignment 01	Individual- on myUnisa	15 February 2018/03 August 2018
Assignment 02	Individual- on myUnisa	01 March 2018/23 August 2018
Assignment 03	Individual- on myUnisa	22 March 2018/13 September 2018
Assignment 04	Individual- on myUnisa	19 April 2018/28 September 2018

The above due dates for the submission of the assignments will be given on each assignment as it is posted on myUnisa.

7.2.3   Submission of assignments

All assignments are to be submitted via myUnisa. Assignments may **not** be submitted by fax, post or e-mail. To submit an assignment **via myUnisa:**
•   Go to *my*Unisa.
•   Log in with your student number and password.
•   Select the module.
•   Click on assignments in the left-hand menu.
•   Click on the assignment number you want to submit.
•   Follow the instructions on the screen.

All assignments should be submitted via *my*Unisa.

7.2.4 Commentaries and feedback on assignments

General commentaries and feedback on **assignments will be posted on the discussion forum for all students registered for this module.** The assignments and the commentaries on these assignments constitute an important part of your learning and should help you to be better prepared for the next assignment and the examination.

7.2.5   Assignments

NOTE: Because this is an online module, the assignments are not provided in this tutorial letter. We will give you a breakdown of the formal activities and assignments as they become due during the semester.

Your answers to the assignment questions should **not** exceed two typed pages. **All assignment answers** must be accompanied by the **declaration form** (see tutorial letter 102/2018). Students who submit their assignments without the declaration form will be penalised.

7.3   Year mark and final examination/portfolio

Your year mark for this module is as follows: weighting of the course **year mark and examination/portfolio**. You will write an examination for this module in a form of a portfolio.

7.3.1 Examination admission

You **must submit** all assignments in order to gain admission to the examination.

7.3.2 Examination period

This module is offered in a semester period of fifteen weeks. This means that if you are registered for the first semester, you will write the examination in **May/June 2018** and the supplementary examination will be written in **October/November 2018**. If you are registered for the second semester you will write the examination in **October/November 2018** and the supplementary examination will be written in **May/June 2019**. Your examination is set as per "departmental arrangements" where we will set a date for you to receive a take home examination. This examination is written in the comfort of your home, office or anywhere where you can maximize your chances of success.

7.3.3 Examination paper

The examination paper has a total of **100 marks** and you will have 72 hours (three days) to complete the paper. This examination will take place on the weekend of the **18-21 May 2018** (first semester) and the weekend of **19-22 October 2018** (second semester). We suggest that you start early with your preparation for the examination. This module consists of many principles relating to different aspects of commercial law. It is a comprehensive course which requires prompt attention.

7.3.4 Previous examination papers

Previous examination papers are available to students on the website. The examination questions will be similar to the questions asked in the assignments.

7.3.5 Preparation for examination

To help you in your preparation for the examination, you will receive a notification on *my*Unisa that will explain the format of the examination paper, give you examples of questions that you may expect and set out clearly what material you have to study for examination purposes. See tutorial letter 102/2018 that contains information on the preparation for examination.

8   CONCLUSION

Do not hesitate to contact us by e-mail if you are experiencing problems with the content of this tutorial letter or with any academic aspect of the module.

We wish you a fascinating and satisfying journey through the learning material and trust that you will complete the module successfully.

LML4810 lecturers