

SCK3701
WFS3701

January/February 2017

SOCIAL CASE WORK

Duration 2 Hours

50 Marks

EXAMINERS ·

FIRST

MR SL DHLUDHLU

SECOND

MR RP MBEDZI

MS AM PHITLELA

Closed book examination.

This examination question paper remains the property of the University of South Africa and may not be removed from the examination venue.

This examination question paper consists of **THREE (3)** pages and **TWO (2)** questions.

Please answer **ALL** the questions

[TURN OVER]

QUESTION 1**[30]**

- 1.1 Name and briefly explain the three advanced communication skills that are used in the person-centred approach. (12)
- 1.2 Explain how propositions 8, 12, 13, and 14 relate to working with clients. (8)
- 1.3 Identify three (3) guidelines for implementing the skill of immediacy. (6)
- 1.4 Briefly describe constructivism and how it relates to PCA (4)

QUESTION 2**[20]**

The following questions are based on the case study below.

CASE STUDY

Ms Nkosi was referred to a social worker by the pastor, as she was having marital problems with her husband. When she arrived at the social worker's office, this is what she shared:

"I have been married to my husband for the past twenty years. I always ensure that I prepare a lunch box for him when he goes to work, but lately I have discovered that he is not eating the food that I prepare for him and this causes me to suspect that he is cheating on me.

I have been praying every day for this to stop, but God seems to not answer my prayers. Social worker, tell me, if you find yourself in this situation, what would you do?"

- 2.1 Briefly discuss how a social worker can apply the values of respect, individualisation and self-determination in relation to Ms Nkosi's situation. (6)
- 2.2 Identify the self of Ms Nkosi in terms of proposition 8 and substantiate your answer. (2)
- 2.3 Briefly discuss how the strength-based perspective and the ecosystems perspective relate to Ms Nkosi's situation. (6)

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2.4 Formulate responses to Ms Nkosi's answer, using the following advanced communication skills and looking at specific paragraphs:

2.4.1 Advanced empathy (paragraph 1) (3)

2.4.2 Immediacy (paragraph 2) (3)

TOTAL: 50 marks