

# **Tutorial Letter 201/2/2018**

## **Geography of Services Provision GGH2602**

**Semesters 2**

**Department of Geography**

This tutorial letter contains important information  
about the examination.

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## 1. IMPORTANT EXAMINATION INFORMATION

This tutorial letter contains important information about the examination and your examination preparation. Please bear the following in mind when you prepare for the examination:

- The duration of the examination is two hours.
- The final date for the examination will be communicated to you officially by the university.
- All questions require written answers.
- The total marks for the examination is 100.
- The examination consists of two sections.
- Section A is compulsory and has short questions ranging from 5 to 15 marks.
- Section B consists of two essay questions of 50 marks each.
- You have to answer **ONE** out of the two questions from Section B.
- Plan your time carefully. Make sure that you leave time at the end after you have answered all the examination questions to read through and check your answers.

## 2. EXAMINATION

Please visit myUnisa for more information on how to prepare for the examination. Make sure that you also refer to Tutorial Letter 101 and the *my Studies @ Unisa* brochure for other important information about the examination.

**Important:** This examination paper differs significantly from past papers. Although studying past papers will assist you to acquire the necessary skills to answer the questions in this examination, I advise you **not to** rely solely on past papers when you prepare for the examination. In order to ensure that you are properly prepared for the examination, it is in your own best interests to visit the discussion forums regularly and to read and consult the resources placed on myUnisa. Note: this paper is only similar to May/June 2018 exam structure. May/June 2018 paper is also be made available under additional resources.

## 3. FOCUS AREAS FOR EXAMINATION PREPARATION

To prepare for the examination, you need to focus on the following areas of your module. Note that all these areas of study need to be placed within the broader context of the study material.

### Learning Unit

- 1 A Geographical Perspective on the Provision of Services
- 3 Observing Your World and Accountability Relationships
- 4 Strategic Spatial Planning for Services Provision
- 5 Options for Service Provision
- 7 Decision-Making and Conflict Management

## 4. EXAMINATION PRACTICE EXERCISES

The following exercises are designed to help you prepare for the examination. Please note these questions only serve as preparatory examination questions; they are **examples** of the types of questions asked. **Do not rely solely on the following exercises in your examination preparation.** These questions are provided to help get a feel for what the layout of the exam will be. To make sure that you are properly prepared for the examination, you must make sure that you revise all the focus areas listed above.

- 1.1. When any organization wants to provide services there is a likelihood that differences between individuals, groups and communities will arise. Mention any **SIX** possible causes of conflict, as stated by Barnard (2006). [12]

- 1.2. Elaborate on the contribution of the holistic view in solving services provision issues. [5]
- 1.3. Identify and explain the three categories for the classification of public service facilities and briefly discuss each with the aid of examples. [15]
- 1.4. The proliferation of service delivery protests in South Africa, as regularly seen in the media, makes it necessary to explore accountability relationships. Define accountability and critically discuss the three forms of accountability when a protest is in your area. [25]
- 1.5. Various factors form part of the broader environment and these factors can influence services provision. Explain how the undermentioned forms of the environment can influence services provision. [25]
- Institutional environment
  - Cultural environment
  - Physical environment

In addition to the above preparatory questions, please make sure you have a working command of the following concepts, which we use in this module, accessibility, forms of the environment, forms of decentralization, conflict management, accountability relationships, etc. This is because we may not need model answers in the examinations, we require well thought out ideas/arguments that are based on the above concepts on how you experience service provision issues in your areas of residence. Your understanding of these concepts will help you in addressing questions in the examinations.

You are encouraged to practise answering these questions and to send me your answers. I will not allocate marks for these practice questions, but I will provide you with brief comments and feedback.

If you have any questions about your examination preparation, please do not hesitate to contact me.

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