

**ANSWERS TO MULTIPLE-CHOICE QUESTIONS AT THE END OF EACH CHAPTER IN SMIT, CRONJÉ, BREVIS & VRBA 2011 (ONLY FOR THE MNG2016 PRESCRIBED CHAPTERS)**

**Chapter 1: Introduction to Management**

<b>Questions</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
<b>Answers</b>	4	4	2	1	3	3	3	4	1	2

**Chapter 2: The evolution of management theory**

<b>Questions</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
<b>Answers</b>	2	2	2	3	2	4	1	3	2	4

**Chapter 3: Managing in a changing environment**

<b>Questions</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
<b>Answers</b>	4	2	4	2	4	1	2	3	2	4

**Chapter 4: Strategic planning**

<b>Questions</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
<b>Answers</b>	3	3	3	2	4	4	2	4	3	3

**Chapter 5: Planning**

<b>Questions</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
<b>Answers</b>	4	2	4	4	3	1	4	3	1	4

**Chapter 6: Managerial decision making**

<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
2	1	3	2	3	4	1	3	2	3

**Chapter 7: Information management**

<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
2	2	2	4	4	3	2	2	2	1

**Chapter 8: Organising**

<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
2	4	4	3	3	4	2	2	4	1

**Chapter 11: Leadership**

<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
3	4	2	2	3	1	2	1	4	2

**Chapter 14: Motivation**

<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
3	1	1	3	1	3	2	1	2	3

**Chapter 15: Communication and interpersonal relationships**

<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
4	3	2	1	2	4	2	3	1	2

**Chapter 16: Controlling**

<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
1	4	4	2	3	1	1	1	3	3

**Chapter 17: Ethics, corporate social responsibility, corporate governance**

<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
1	3	D	A	B	E	C	3	3	1